



Terms and Conditions

NT Trade South Africa



1. Introduction

Welcome to NT Trade, a C-2-C e-commerce platform operating in South Africa. By accessing or using our platform, you agree to be bound by these Terms and Conditions (T&Cs). Please read them carefully. These T&Cs govern your use of NT Trade and outline the responsibilities, rules, and limitations associated with using our services. These T&Cs are effective as of [Date].

2. User Responsibilities

As a user of NT Trade, you are responsible for:

- Providing accurate and up-to-date information during registration and account management.
- Maintaining the confidentiality of your account credentials (username and password).
- Complying with all applicable South African laws and regulations.
- Ensuring that any content you post or transmit on the platform does not infringe upon the rights of others or violate these T&Cs.
- Conducting transactions in a responsible and ethical manner.

3. Platform Rules

The following rules apply to all users of NT Trade:

- Listings must accurately describe the item for sale, including its condition, features, and any defects.
- Pricing must be fair and reasonable.
- Communication with other users must be respectful and professional.
- Transactions must be completed in good faith.
- Users must adhere to NT Trade's policies on prohibited items and activities (see Section 4).

4. Prohibited Activities

The following activities are strictly prohibited on NT Trade:

- Selling or offering to sell illegal or regulated items, including but not limited to:
 - Weapons
 - Drugs
 - Counterfeit goods
- Engaging in fraudulent or deceptive practices.
- Spamming or sending unsolicited messages to other users.
- Harassing, threatening, or abusing other users.
- Violating any intellectual property rights.
- Attempting to circumvent NT Trade's security measures.
- Creating multiple accounts to manipulate the platform.
- Price gouging or engaging in unfair pricing practices.

5. Account Management

- NT Trade reserves the right to suspend or terminate accounts that violate these T&Cs.
- Users can close their accounts at any time by following the instructions on the platform.
- NT Trade may modify or discontinue the platform or any feature thereof at any time.
- NT Trade is not responsible for any loss or damage resulting from the suspension or termination of an account.

6. Payment and Transaction Terms

- NT Trade facilitates transactions between buyers and sellers but is not a party to the transaction itself.
- Payment methods accepted on the platform will be displayed during the checkout process.
- Buyers are responsible for paying the agreed-upon price for items, including any applicable taxes and shipping fees.
- Sellers are responsible for accurately describing their items and shipping them promptly after receiving payment.
- NT Trade may charge transaction fees, which will be disclosed on the platform.

7. Dispute Resolution

- If a dispute arises between a buyer and seller, they should first attempt to resolve it directly.
- If the dispute cannot be resolved, either party may contact NT Trade for assistance.
- NT Trade will investigate the dispute and attempt to mediate a resolution. NT Trade's decision is final.
- NT Trade may, at its sole discretion, issue refunds or take other appropriate action.

8. Limitation of Liability

To the fullest extent permitted by South African law, NT Trade shall not be liable for any direct, indirect, incidental, special, or consequential damages arising out of or in connection with your use of the platform, including but not limited to:

- Loss of profits
- Loss of data
- Interruption of business
- Personal injury
- Property damage

NT Trade's liability shall be limited to the amount of transaction fees it has collected in connection with the transaction giving rise to the claim.

9. Privacy Policy

Your use of NT Trade is also governed by our Privacy Policy, which is incorporated herein by reference. Please review the Privacy Policy to understand how we collect, use, and protect your personal information. You can find our privacy policy [\[here\]](#)(link to privacy policy).

10. Seller Agreement

If you are a seller on NT Trade, you must also agree to the NT Trade Seller Agreement, which outlines additional terms and conditions specific to sellers. You can find our seller agreement [\[here\]](#) (link to seller agreement).

11. Governing Law

These Terms and Conditions shall be governed by and construed in accordance with the laws of the Republic of South Africa.

12. Changes to Terms and Conditions

NT Trade may modify these T&Cs at any time by posting the revised T&Cs on the platform. Your continued use of the platform after the posting of revised T&Cs constitutes your acceptance of the revised T&Cs.

13. Contact Us

If you have any questions about these Terms and Conditions, please contact us at [contact email address].

Summary

This document outlines the Terms and Conditions for using NT Trade, a C-2-C e-commerce platform in South Africa. It covers user responsibilities, platform rules, prohibited activities, account management, payment and transaction terms, dispute resolution, liability limitations, and references to the privacy policy and seller agreement. By using NT Trade, you agree to adhere to these terms, ensuring a safe and fair environment for all users.